

BEST BUY

Welcome to
TAKASHIMAYA SHINJUKU
欢迎来到新宿高岛屋



Special Discount for Foreign Tourists
5% off coupon
9.5 外国旅客特别优惠卡
折优惠卡

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APPROVAL No.G593722



Tax Free

退税



Japan.
Tax-free
Shop



高 Takashimaya SHINJUKU

STORE GUIDE

Welcome to
TAKASHIMAYA TIMES SQUARE
欢迎来到高岛屋时代广场

Main Building

TAKASHIMAYA DEPARTMENT STORE

5-24-2 Sendagaya, Shibuya-ku, Tokyo
10:00-20:00 Monday to Thursday, Sunday
10:00-20:30 Friday and Saturday
TEL(03)5361-1111

Takashimaya DutyFree Shop SHILLA&ANA

10:00-20:00 Monday to Tuesday, Sunday
10:00-20:30 Friday and Saturday
TEL(03)5361-6600

TOKYU HANDS UNIQLO White Essence

10:00-21:00 TEL(03)5361-3111
10:00-21:00 TEL(03)5361-1733
11:00-21:00 Monday to Saturday
11:00-20:00 Sunday and national holidays
(0120)88-4697

*Closed every first Thursday of the month

ABC Cooking Studio 10:00-22:00 TEL(03)5312-4671
Bodies 10:00-22:00 TEL(03)5312-1911
BEAUTY AVENUE SOCIÉ 10:00-22:00 TEL(03)5361-1136
Jacques Moisant

10:00-21:00 Monday to Saturday
10:00-20:00 Sundays and national holidays
TEL(03)5361-3373

MEGA BLUE BIRD ENGLISH SCHOOL

10:00-20:00 TEL(03)5361-1912
10:00-21:00 TEL(0800)-829-1500
11:00-23:00 TEL(03)5361-1122

South Building

NITORI 10:00-20:30 TEL(0120)014-210
Books Kinokuniya Tokyo 10:00-20:30 TEL(03)5361-3316
KINOKUNIYA SOUTHERN THEATRE TAKASHIMAYA
TEL(03)5361-3321

TAKASHIMAYA
TIMES SQUARE

MAIN BUILDING FLOOR GUIDE

English



See our website

14	Restaurants Park	● Baby Nursing Room ● Smoking Room	
13	Restaurants Park	● Smoking Room	
12	Restaurants Park	● Coin Locker ● ATM	UNIQLO/ABC Cooking Studio/Bodies/White Essence/Socie Esthetic Salon/Jacques Moisant/MEGA BLUE BIRD English School/SUUMO counter ● 免税 Duty-free
11	Exhibition Hall/Kimonos/Japanese Goods/Eyeglasses/Hearing Aids/Tax Refund Counter	● Prayer Room ● Foreign Currency Exchange Machine (Tax Refund Counter)	高岛屋免税店 DUTYFREE SHIWA & ANA
10	Household and Interior Goods/Art Gallery		
9	Sports (Outdoor Items & Golf)/Babies & Children's Wear	● Baby Nursing Room ☕ Cafe	
8	Men's Fashion	☕ Cafe	WELLBE FIELD TOKYU HANDS
	Characters		Sports & Fashion/Beauty Stationery
7	Characters	● Overseas Shipment Service ☕ Cafe	Ladies' Fashion Variety & Hobby
			Career Characters
6	Business Wear/Shoes/Bags/Men's Underwear	☕ Cafe	Career Characters/Plus Size/Petite Size
5	Prêt-à-Porter/Casual Wear/Travel Items	● Coin Locker ● ATM ● Smoking Room ☕ Cafe	DIY Tools & Material
			Contemporary Style/Color Formal/Lingerie
4	International Designers (Men's and Ladies' Wear)/Jewelry & Watch	☕ Cafe	Interior Goods
3	International Boutiques	☕ Cafe	Kitchen/Bath & Toilet/Cleaning and Laundry
			Health & Beauty
2	Ladies' Shoes/Handbags/Ladies' Accessories	● Coin Locker ● ATM	Bags & Travel
	● Cloakroom/ Foreign Customer Service Counter		● 免税 Duty-free
1	Ladies' Goods/Cosmetics & Fragrance	● Coin Locker	● Foreign Customer Service Counter
B1	Foods	● Coin Locker (Chilled)	Accessway
B2	Parking		※ ● 免税 Duty-free indicates a tax refund counter.
	Purchase Pick-up		

In-store photography

Kindly ask a nearby staff member before taking photographs. Please do not take photographs that capture other customers, or photographs of products or points of sale where doing so would violate copyright in artworks, crafts and similar items. Any photographs taken must be for personal use only.

South Building

7 F	Kinokuniya Southern Theatre Takashimaya
	Books Kinokuniya Tokyo ● 免税 Duty-free
5 F	NITORI Furniture/Coordinate Room
3 F	Kitchen Utensils & Tableware ● 免税 Duty-free
	Beds & Linens/Rugs/Bath Goods & Toiletries
	Interior Decoration/Lights/Storage Accessories

本馆 楼层指南

中文(简体)



网站由此进入

14	美食街	● 婴儿休息室 ● 吸烟室	
13	美食街	● 吸烟室	
12	美食街	● 投币式储物柜 ● ATM	优衣库/ABC 烹饪室/BODIES WHITE ESSENCE/SOCIE/Jacques Moisant/MEGA BLUE BIRD 英语学校/SUUMO Counter ● 免税 退税
11	活动会场/和服/日式杂货 眼镜、助听器/退税柜台	● 祈祷室 ● 外币兑换机 (退税柜台内)	高岛屋免税店 DUTYFREE SHIWA & ANA
10	家庭用品、室内装饰品/美术画廊		
9	体育用品 (户外、高尔夫)/婴儿装、童装	● 婴儿休息室 ☕ 咖啡馆	
8	男装	☕ 咖啡馆	WELLBE FIELD TOKYU HANDS
	个性服装		运动&时装/美容 文具用品
7	个性服装	● 海外邮寄办理 ☕ 咖啡馆	女装 Variety & Hobby
			个性职业装
6	西装/鞋/包/男士内衣	☕ 咖啡馆	DIY工具&材料工艺
5	高级成衣/旅游用品	● 投币式储物柜 ● ATM ● 吸烟室 ☕ 咖啡馆	室内装饰品
			新潮款式/正式礼服/女士内衣
4	全球设计名师 (男装、女装)/珠宝、手表	☕ 咖啡馆	厨房用品/沐浴、梳妆用品&清洁、洗衣
3	国际精品店	☕ 咖啡馆	健康&美容
			窗帘/家居面料
2	女鞋/手提包/女士首饰	● 投币式储物柜 ● ATM	厨房用品、餐饮用品
	● 寄存处/外国游客咨询台		● 免税 退税
1	女士杂货/化妆品、香水	● 投币式储物柜	寝具/地毯/沐浴、梳妆用品
	● 外国游客咨询台		室内装饰/照明/收纳用品
B1	食品	● 投币式储物柜 (冷藏)	通道
B2	顾客停车场		※ ● 免税 是指退税柜台。
	● 交货柜台		

关于在店内拍照

事前请咨询附近的工作人员。请勿照到其他客人、美术品和工艺品等著作物品,有些商品和卖场禁止拍照。此外,所拍照片仅限于客人自己使用。

南馆

7 F	纪伊国屋 Southern Theatre TAKASHIMAYA
	纪伊国屋书店 Tokyo ● 免税 退税
5 F	NITORI 家具/展示间
3 F	厨房用品、餐饮用品 ● 免税 退税

Guide to Tax Refund Counter
11F ----- Takashimaya
2F-----TOKYU HANDS

12F ----- UNIQLO
South Building 3F ----- NITORI
South Building 6F ----- Books Kinokuniya Tokyo

退税柜台指南
1 1 F ----- 高岛屋
2 F ----- TOKYU HANDS

12F ----- 优衣库
南馆 3 F ----- NITORI
南馆 6 F ----- 纪伊国屋书店Tokyo



網站由此進入

14	美食街	● 嬰兒休息室 ● 吸菸室
13	美食街	● 吸菸室
12	美食街	● 投幣式置物櫃 ● ATM
11	活動會場 / 和服 / 日式雜貨 / 眼鏡、助聽器 ● 退稅	● 祈禱室 ● 外幣兌換機 (退稅櫃檯)
10	家庭用品、室內裝飾品 / 美術畫廊	
9	運動用品 (戶外活動用品、高爾夫) / 嬰兒裝、兒童服裝	● 嬰兒休息室 ☕ 咖啡廳
8	男裝	☕ 咖啡廳
	WELLBE FIELD 運動時尚 / 美容	TOKYU HANDS 文具用品
7	個性服裝	☕ 咖啡廳
	女裝	☕ 咖啡廳
6	西裝 / 鞋類 / 皮包 / 男士內衣	☕ 咖啡廳
	個性職業裝 / 大尺碼服裝 / 小尺碼服裝	☕ 咖啡廳
5	高級成衣 / 休閒服飾 / 旅行用品	☕ 咖啡廳
	現代風格 / 正式禮服 / 女士內衣	☕ 咖啡廳
4	全球設計名師 (男裝、女裝) / 珠寶、手錶	☕ 咖啡廳
	廚房用品 / 沐浴、衛浴用品 & 清潔用品	☕ 咖啡廳
3	國際精品	☕ 咖啡廳
	健康 & 美容	☕ 咖啡廳
2	女鞋 / 手提包 / 女士首飾 ● 寄存處 / 外國遊客顧客服務台	☕ 咖啡廳
	包 & 旅行用品 ● 退稅	☕ 咖啡廳
1	女士雜貨 / 化妝品、香水 ● 外國遊客顧客服務台	☕ 咖啡廳
	室內裝飾 / 照明 / 收納用品	☕ 咖啡廳
B1	食品	☕ 咖啡廳
B2	顧客停車場 ● 交貨櫃檯	☕ 咖啡廳

關於在店內攝影須知

拍攝前請事先向店員詢問。拍攝時，請勿拍到其他客人、有著作權的美術品、工藝品等，部分商品、賣場也請勿拍攝。另外，拍攝的照片請限於客人您個人之使用，請勿用於其他用途。

南館

7F	紀伊國屋 southern theatre TAKASHIMAYA	☕ 咖啡廳
6F	紀伊國屋書店 Tokyo ● 退稅	☕ 咖啡廳
5F	宜得利 家具 / 展示間	☕ 咖啡廳
3F	廚房用品、餐飲用品 ● 退稅	☕ 咖啡廳
2F	寢具 / 地毯 / 沐浴、衛浴用品	☕ 咖啡廳
1F	室內裝飾 / 照明 / 收納用品	☕ 咖啡廳

※ **●退稅** 指的是退稅櫃檯

退稅櫃檯指南

11F ----- 高島屋
2F ----- TOKYU HANDS

12F ----- 優衣庫
南館3F ----- 宜得利
南館6F ----- 紀伊國屋書店Tokyo



웹사이트는 이쪽

14	레스토랑즈 파크	● 아기 휴게실 ● 흡연실
13	레스토랑즈 파크	● 흡연실
12	레스토랑즈 파크	● 코인로커 ● ATM
11	행사장/기모노 살롱 / 일본 잡화/안경·보청기 ● 退稅	● 기도실 ● 외화 환전기 (현세 카운터 내)
10	리빙·인테리어/미술 화랑	
9	스포츠(아웃도어·골프)/ 유아·아동복	● 아기 휴게실 ☕ 카페
8	남성 패션	☕ 카페
	캐릭터즈	☕ 카페
7	캐릭터즈	☕ 카페
	여성복	☕ 카페
6	정장/신발/가발/남성 속옷	☕ 카페
	캐리어 캐릭터즈/큰 사이즈/작은 사이즈	☕ 카페
5	프레타포르테/캐주얼 웨어/여행 용품	☕ 카페
	컨템퍼러리 스타일/컬러 포일/란제리	☕ 카페
4	인테리어	☕ 카페
	인테리어셔널 디자이너즈 (남성복·여성복)/보석 장식·시계	☕ 카페
3	인테리어셔널 부티크스	☕ 카페
	헬스 & 뷰티	☕ 카페
2	여성 구두/핸드백/여성 액세서리 ● 클로크 룸/ 외국인 고객 서비스 카운터	☕ 카페
	가방 & 트래블 ● 退稅	☕ 카페
1	여성 잡화/화장품·프레이그런스 ● 외국인 고객 서비스 카운터	☕ 카페
	코인로커	☕ 카페
B1	식품	☕ 카페
B2	고객 주차장 ● 구입품 인도 장소	☕ 카페

실내 촬영에 대한 안내

촬영을 원하시면 사전에 가까운 직원에게 문의 바랍니다. 다른 고객님의 사진에 찍히거나, 미술품, 공예품 등의 저작권, 일부 상품과 매장에 대해서는 촬영을 금지하고 있습니다. 또한 촬영하신 사진은 고객님의 개인적 이용 이외에는 삼가 주시기 바랍니다.

남관

7F	기노쿠니야 서던 시어터 다카시마야	☕ 카페
6F	복스/기노쿠니야 도쿄 ● 退稅	☕ 카페
5F	니토리 가구/코디네이트 룸	☕ 카페
3F	키친·다이닝 용품 ● 退稅	☕ 카페
2F	침구/러그/베스·토일레트리 용품	☕ 카페
1F	실내 장식/조명/수납 용품	☕ 카페
B1	연결 통로	☕ 카페
B2	☕ 카페	☕ 카페

※ **●退稅** 는 현세 카운터를 나타냅니다.

현세 카운터 안내

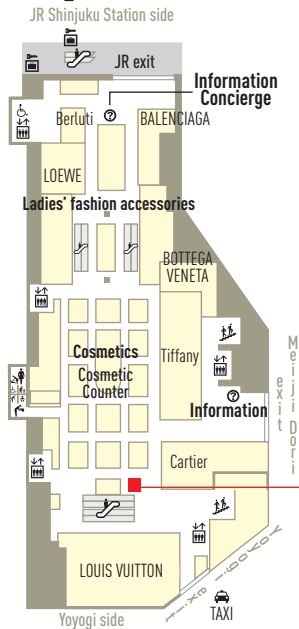
11F ----- 다카시마야
2F ----- 도큐 핸드

12F ----- 유니클로
남관3F ----- 니토리
남관6F ----- 복스 기노쿠니야 도쿄

Luxury Brands, Cosmetics, Ladies' Handbags, and Ladies' Accessories

特选、化妆品、女式手提包、女士首饰

1F



Recommended 特选

BALENCIAGA Berluti
BOTTEGA VENETA LOEWE
LOUIS VUITTON Tiffany Cartier

※Please note that Takashimaya Shoppers' Card cannot be used for most luxury brands.

※「高島屋9.5折优惠卡」不适用。

Foreign Customer Service Counters

■1F (next to cosmetics section)

■2F (at JR Exit)

• Interpreting Service

*It is also available at

Tax Refund Counter on 11F.

※11楼也设有退税柜台。

• Cloakroom Service(2F)

外国游客咨询台

■1楼 化妆品柜台旁 ■2楼 JR口

2F

Ladies' Accessories 女士首饰



Ladies' Shoes 女鞋



Handbags 手提包



Luxury Brands 特选

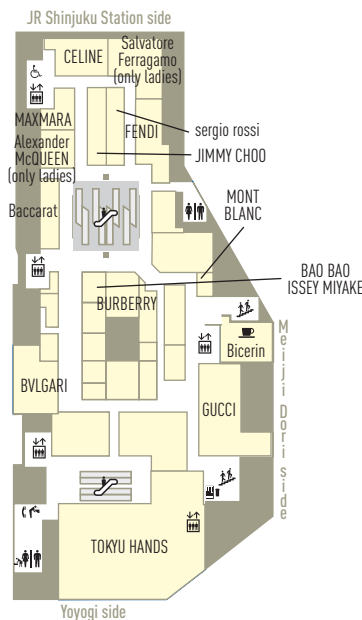
HERMÈS CHANEL



Luxury Brands, Men's Wear, Ladies' Wear, Watches, and Jewelry

特选、男装、女装、手表、首饰

3F



Luxury Brands 特选

Baccarat
BURBERRY
BVLGARI
CELINE
FENDI
GUCCI
JIMMY CHOO
MAXMARA
MONTBLANC
Salvatore Ferragamo
sergio rossi
Alexander McQUEEN

BAO BAO

ISSEY MIYAKE

4F

Watches and Jewelry 手表 珠宝



Men's and Ladies' Wear 男装 女装



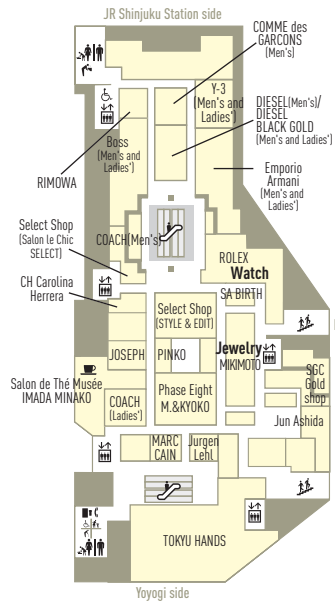
Men's Wear 男装



Ladies' Wear 女装



Phase Eight JURGEN LEHL



Men's Wear, Ladies' Wear, and Travel Goods 男装、女装、旅行用品

5F



Men's and Ladies' Wear 男装 女装



Men's Wear 男装

MACKINTOSH LONDON



JOSEPH ABBOUD



Ladies' Wear 女装

TO BE CHIC SEASON STYLE LAB

M'S GRACY René

Wacoal 自由区 Triumph

me EPOCA theory luxe

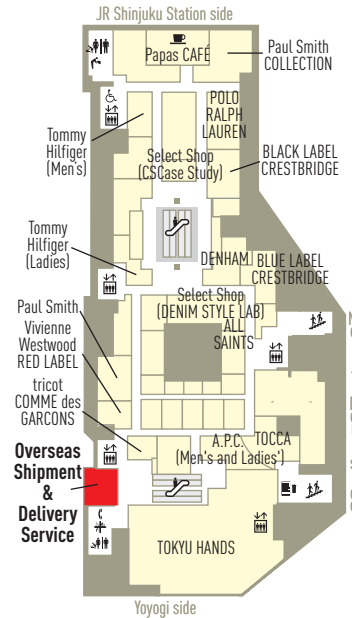
Other 其他

Samsonite BALLY

WoolBall PROTECA

Men's Wear, Ladies' Wear, and Sports Items 男装、女装、体育用品

7F



Men's and Ladies' Wear 男装 女装

A.P.C. DENHAM

Men's Wear 男装

POLO RALPH LAUREN Paul Smith COLLECTION

TOMORROWLAND

TOMMY HILFIGER

Papas EPOCA Theory UOMO

JOSEPH HOMME FRED PERRY (Until September) Felici

Ladies' Wear 女装

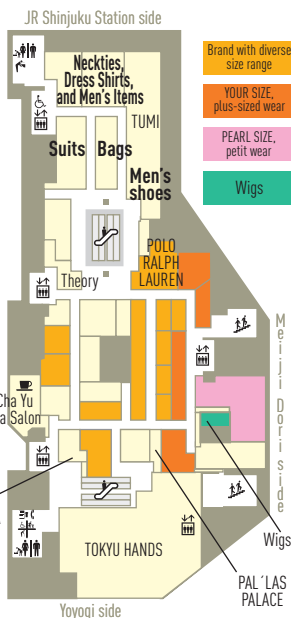
ALLSAINTS TOCCA

Vivienne Westwood RED LABEL

tricot COMME des GARÇONS

Paul Smith

6F



Men's Wear 男装

TAKEO KIKUCHI CK CALVIN KLEIN

Vivienne Westwood COMME ÇA STAGE MEN

MACKINTOSH PHILOSOPHY

ROBERT GODLEY D/him. DOUBLE STANDARD CLOTHING

DESIGNWORKS LANVIN ex Blue

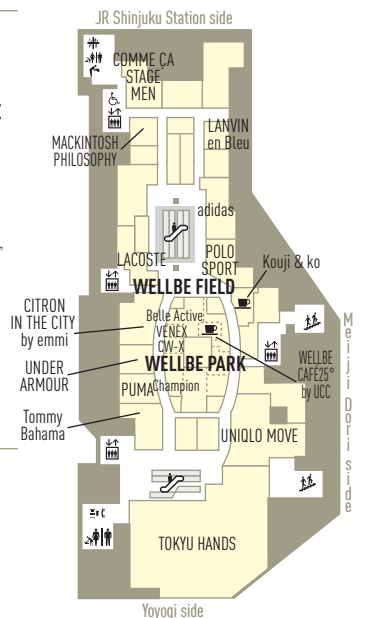
NEWYORKER MICHEL KLEIN HOMME

Sporting Goods 体育用品

adidas Champion

UNDER ARMOUR PUMA

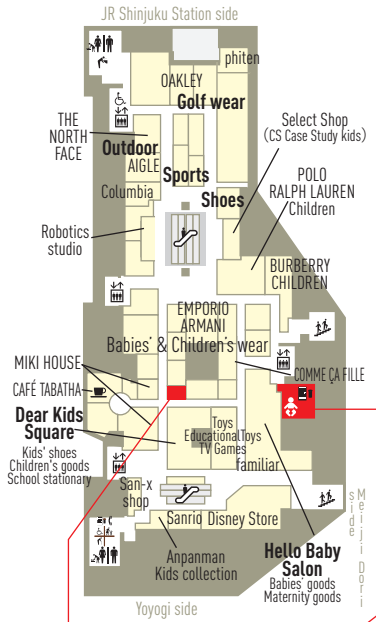
8F



Babies' & Children's Wear and Toys, Sports, Outdoors

婴儿装、童装、玩具、体育用品、户外

9F



Sports 体育用品



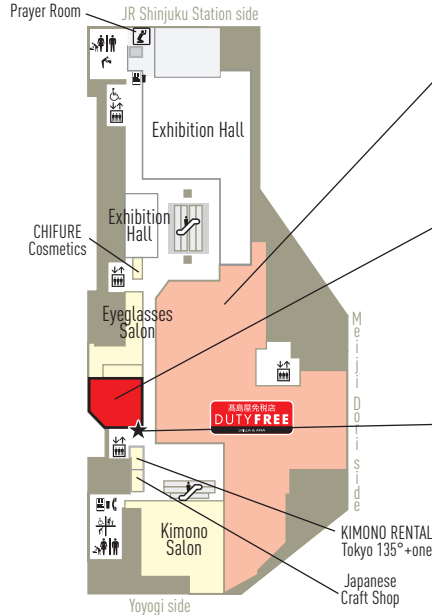
Babies' & Children's Wear 童装、婴儿装



Exhibition Hall, Kimonos, Eyeglasses Tax Refund Counter, Airport-type Duty-free Store

活动会场、和服、眼镜、退税柜台、机场型市内免税店

11F



Airport-type Duty-free Store



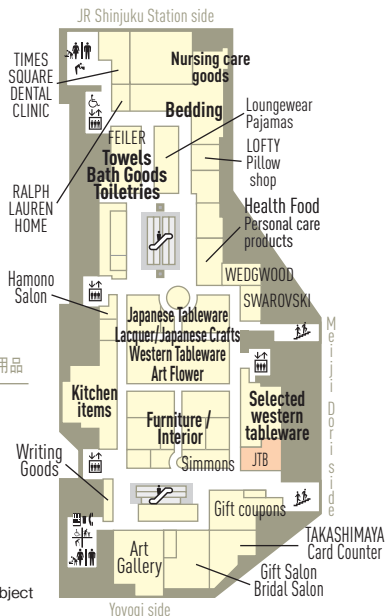
Tax Refund Counter



Foreign currency exchange machine
(Foreign currency to Japanese yen)



10F Household Goods 家庭用品



Baby Nursing Room

We provide a spacious and comfortable baby nursing room for milk formula preparation, nursing, diaper changing, and solid food feeding.

婴儿休息室

婴儿休息室宽敞舒适。可用于冲奶、喂奶、更换尿不湿、给婴儿喂奶。

Stroller Service

The service is available at the 1st floor JR Exit, 1st floor Meiji-dori Exit, 2nd floor JR Exit, 9th floor Kids Club Counter, and Parking Lobby A and Lobby B.

婴儿车出借

1楼 JR 口、1楼 明治大道口、2楼 JR 口、9楼 少儿俱乐部柜台、停车场 A・B 厅

Kitchen and Household Goods 厨房用品、生活用品



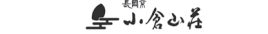
※Some sales areas and shops may be subject to changes due to renovation work.
※由于改造施工，部分专柜、专卖店可能有变动。

B1F Foodstuffs 食品

Western Desserts and Confections 西式点心



Japanese Desserts and Confections 日式点心



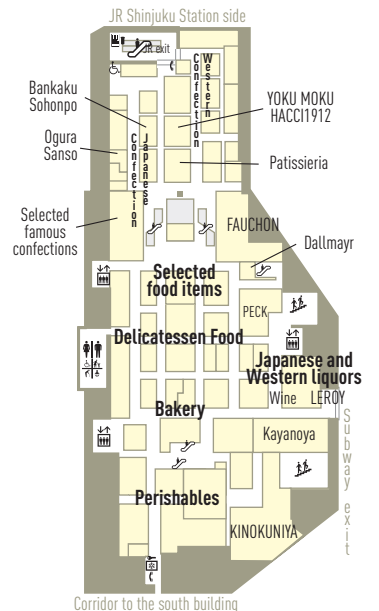
Prepared Foods 熟食



Liquors 酒



Other 其他

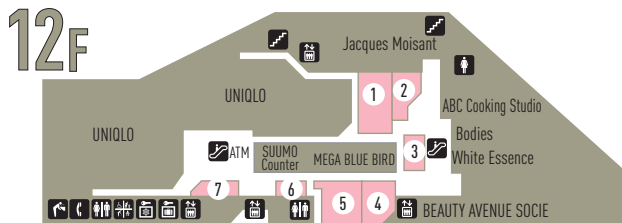


※Products may be sold out due to limited stock. ※商品数量有限，售完时敬请谅解。

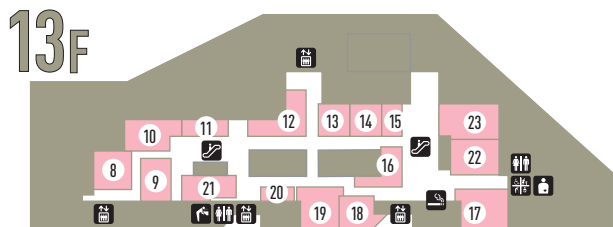
Restaurants Park 11:00-23:00

The restaurant floors feature thirty-six eating establishments and they are one of the largest complexes of eateries in Tokyo. The food is delicious with many varieties such as Japanese, Chinese and Western cuisines.

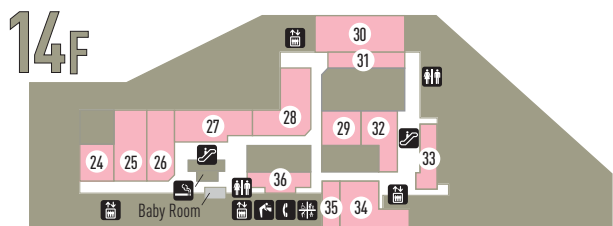
拥有36家店铺，都内最大规模的美食街，汇集了日本料理、中餐、西餐等各式美食。



- | | |
|--|---------------------------------|
| 1 Din Tai Fung (Dim sum) | 5 Koshiduka [Meat dishes] |
| 2 SIAM CELADON (Thai) | 6 Donatello's (Gelato & Drinks) |
| 3 Moana Kitchen Cafe (Hawaiian Dining) | 7 KYO HAYASHIYA (Tea cafe) |
| 4 Tsubakiya Sabou (Cafe) | |
| 1 鼎泰丰 [点心] | 5 黑毛和牛腰塚 [肉菜] |
| 2 SIAM CELADON [泰式料理] | 6 Donatello's [冰淇淋和冷饮] |
| 3 Moana Kitchen Cafe [夏威夷餐厅] | 7 Kyohayashiya [茶、咖啡馆] |
| 4 椿屋茶房 [茶馆] | |



- | | |
|--|--|
| 8 Olive House Dining (Western/curry) | 16 Ninnikuyagoemon (Garlic cuisine) |
| 9 Tsunahachi (Tempura) | 17 Negishi (Beef tongue) |
| 10 TSUBAME GRILL (Western) | 18 Komatsuan (Soba) |
| 11 BREIZH Caf  Creperie (Galette) | 19 Tamazushi (Sushi) |
| 12 SESTO SENSO (Italian) | 20 Nha Viet Nam (Vietnamese Noodle Cafe) |
| 13 Dexe Diner-the meat locker (Cafe & Diner) | 21 Tonkatsu Tonsho (Tonkatsu) |
| 14 Miguel y Juani (Spanish, Paella & Wine) | 22 Suranje (Korean) |
| 15 SITAARA Grove (Indian) | 23 CHEESE KITCHEN RACLER (Cheese dining) |
| 8 新宿中村屋 橄榄屋餐厅 [西餐、咖啡] | 16 大蒜屋五右卫门 [大蒜料理] |
| 9 Shinjuku Tunahachi [天妇罗] | 17 Negishi [牛舌、山药糊、麦片饭] |
| 10 Tsubame Grill [欧式料理] | 18 总本家 小松庵 [荞麦面馆] |
| 11 BREIZH Cafe Creperie [加特料理] | 19 筑地玉寿司 [寿司] |
| 12 SESTO SENSO [意大利菜] | 20 Nha VietNam 越南河粉 [越南河粉西餐馆] |
| 13 DexeDiner the meat locker [咖啡&晚餐] | 21 炸猪排 豚匠 [炸猪排] |
| 14 MIGUEL Y JUANI [西班牙料理&葡萄酒、西班牙杂烩饭专门店] | 22 水刺斋 [韩国料理] |
| 15 SITAARA Grove [印度料理] | 23 CHEESE KITCHEN RACLER [奶酪餐厅] |



- | | |
|--|-----------------------------------|
| 24 Fukinuki (Eel cuisine) | 31 Nanatsuumi (Japanese/Udon) |
| 25 Fukuokujyu (Kyo cuisine) | 32 Otaru Masazushi (Sushi) |
| 26 Zuienbekkan (Chinese restaurant & Wine) | 33 Tenkuni (Tempura) |
| 27 Belgian Brasserie Court Brugge (Belgian restaurant) | 34 Tentsusaikan (Beijing cuisine) |
| 28 Ningyocho Imahan (Specialty Sukiyaki) | 35 Yakiniku Toraji (Yakiniku) |
| 29 Mizutaki Genkai (Chicken hotpot) | 36 Katsukura (Tonkatsu) |
| 30 Misen (Japanese) | |
| 24 赤坂 Fukinuki [鳗鱼] | 31 七海 [日餐・乌冬面] |
| 25 京料理 福寿 [京料理] | 32 小樽 政寿司 [寿司] |
| 26 随园别馆 [中餐&葡萄酒] | 33 木挽町 天国 [天妇罗] |
| 27 Belgian Brasserie Court Brugge [比利时啤酒餐厅] | 34 天厨菜馆 [北京菜] |
| 28 人形町 今半 [特产寿喜烧] | 35 烤肉 TORAJI [烤肉] |
| 29 鸡肉余锅 玄海 [鸡肉余锅] | 36 名代炸猪排 名藏 京都三条 [炸猪排] |
| 30 京都 美先 [日餐] | |

※ Some of the shops and brands may change due to circumstances.

3~9F Store Cafes 各层咖啡厅

Open from 10:00 to 20:00 (open until 20:30 pm on Fridays and Saturdays)

※Last order: 30 minutes before closing time (All Cafes are smoke-free environments)

上午10点-下午8点(周五、周六到下午8点30分) ※关店前30分钟最终下单。[全席禁烟]

3F Bicerin



5F TAKANO Fruits Parlour



7F Papas CAF 



8F WELLBE CAF  25  by UCC



4F Salon de Th  Mus e IMADA MINAKO



6F Cha Yu Tea Salon



8F Kouji & ko



9F CAF  TABATHA



12~14F Restaurants Park 美食街

13F Tamazushi (Sushi) 筑地玉寿司



13F Tsunahachi [Tempura] 天妇罗八



14F Katsukura [Pork cutlet] 炸猪排



14F Fukinuki [Eel cuisine] 鳗鱼料理



※Products may be sold out due to limited stock. ※商品数量有限，售完时敬请谅解。

Tax Refund Counter and Tax Refund Procedure

11F



1 After purchasing goods, the person who made the purchase shall visit the Tax Refund Counter within the same day.

※Only the person who made the purchase can apply for a tax refund. ※Tax exemption procedure for ordered items and items for which preparation time is required starts when items are gathered together. For more details, please ask the store staff.

2 Necessary Items

- Receipt of purchased goods (handwritten receipts are not accepted)
- Passport of the person who made the purchase (Copies are not accepted. Must have landing permission which is no longer than six months.)
- ※For tax refund procedures for Japanese nationals living abroad or temporarily returning to Japan, please contact a staff member.
- Purchased products
- ※Consumables will be packaged and sealed. Please be sure to bring the items to the Tax Refund Counter.
- Credit card (only if used, includes Union Pay)
- ※The name on the passport and credit card must be identical.
- ※Tax refund cannot be obtained if the name on the credit card and the name on the passport are different for purchases using the Takashimaya Card, even if the entire amount was paid by cash.

3 We will refund by cash (Japanese Yen), credit card (applicant's card only), Alipay or WeChat.

※We will apply a 1.1% handling charge based on the price of the product subject to the tax exemption.

4 Please submit the document attached to your passport to customs at time of departure. When you check your luggage that contains tax-free items, please inform your airline staff at the check-in counter.

Consumables will be packaged and sealed. Please do not open them until you depart.

Those eligible for tax-free procedure

Non-residents (persons residing overseas) who have been in Japan for less than six months.

※Not available to persons working in Japan, even if length of stay is less than six months.

※Not available to persons who have entered Japan with a re-entry permit. If you are a member of an embassy, there is a tax refund available for diplomats. You will be required to provide a tax-free card issued by the Ministry of Foreign Affairs.

Application period

On the day of purchase

Location

11F Tax Refund Counter

Tax-free items

Only items purchased for individual use.

※Items purchased for commercial use do not qualify as tax-free items.

General Goods

Bags, Shoes, Clothing, Watches, Jewelry, etc



One day purchases of 5,000 yen or more (excluding tax)

We will make a copy of your passport if you spend over 1,000,000 yen. Purchased products must leave Japan within 6 months after your arrival in the country.

Consumables

Cosmetics, Food, Beverages, Medicines, Stationery, etc.

※Cosmetics cases and some stationery are classified as general goods.



One day purchases of between 5,000 yen and 500,000 yen (excluding tax)

Your consumables will be placed in an official sealed bag. Please bring the items to the Tax Refund Counter. Purchased products must leave the country within 30 days after the date of purchase.

※For general goods and consumables that are less than 5,000 yen each, tax refund can be provided if the total purchase is over 5,000 yen and less than 500,000 yen. In this case, please take all the items purchased to the Tax Refund Counter.

※When general goods and consumables are combined together for tax refund, they will all be placed in an official sealed bag. All sealed goods cannot be used in Japan including general goods.

※Items which will be used in Japan are not eligible for a tax refund.

※The handling charge will not be refunded for any returns made after the tax refund procedure has been completed.

※Tax refunds for purchases from Tokyu Hands, UNIQLO, NITORI, Books Kinokuniya Tokyo, and other specialty stores cannot be provided at the 11th floor Tax Refund Counter. Such tax refunds are provided at each individual stores (available for Tokyu Hands at the Tokyu Hands Information Counter on the 2nd floor). For more details, please ask the staff members of each store.

●Cards Accepted

May not be used at some stores such as grocery stores.



●ATM Information

2F - 12F International ATM (Seven Bank)
5F Bank ATM (MUFG Bank, JP Bank)

※There are times when the ATM machines cannot be used, including the New Year's holiday period.



●5% Discount Card

The 5% discount card is issued at the 11th floor Tax Refund Counter and certain sales sections throughout the store.

The 5% discount card is valid for purchases exceeding 3,000 yen (excluding tax) when payment is made in either cash (Japanese yen) or by credit card (including Union Pay).

※Certain brands, items, and sale items are excluded from the discount. ※This discount card cannot be used with Takashimaya's domestic cards. For customers using cards issued from Singapore Takashimaya or Dayeh Takashimaya, only one of the discounts may be applied.



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Foreign Customer Service Information

●Foreign Customer Service Counters

■1F (next to cosmetics section) and 2F (at JR Exit)

○Interpreting Service

□You can make a request for our interpreting service at the Foreign Customer Service Counter (located on the first and second floors) as well as our 11th floor Tax Refund Counter.

English and Chinese interpretation services are available. ※Please note that the interpreting service is only available within the department store and is not available in specialty stores such as Tokyu Hands and UNIQLO.



○Cloak Room Service

□Please make your request at the 2nd floor Cloak Room Counter.

This service is available only during Takashimaya Shinjuku's business hours (limited to the day of your visit).

※Please note that valuables, pets, and electronic devices cannot be checked in. Please present your receipts from Takashimaya Shinjuku or from Restaurants Park (12-14F) when picking up your items. Please note that we do not accept receipts from Tokyu Hands, NITORI, UNIQLO, Beauty Avenue Socie, Jacques Moisan, Books Kinokuniya Tokyo, or other specialty stores.

○Foreign Currency Exchange Machine

□Location: Next to the 11th floor Tax Refund Counter

The following 12 currencies can be exchanged for Japanese Yen: US Dollar, Euro, Chinese Yuan, Korean Won, Thai Baht, Singapore Dollar, Australian Dollar, Taiwan Dollar, Great Britain Pound, Schweizer Franken, Canadian Dollar, and Hong Kong Dollar

○Hotel/Airport Delivery Service

□Please make your request for this service at the 11th floor Tax Refund Counter. Takashimaya Shinjuku Store will deliver your purchased products to certain hotels in the Tokyo area and to either Narita or Haneda Airport. Please submit your request for this service while applying for tax refund.

※Only for products that were purchased within the Takashimaya Shinjuku Store.

※Valuable goods, refrigerated/frozen food, or perishable food are not eligible.

※For details, please ask a staff member.

●Overseas Shipping Service

■7F Overseas Shipping & Delivery Service Counter

We provide overseas shipping service.

※Please note that some products and destinations are not eligible for this service.

●Free Wi-Fi

Free Wi-Fi service is provided throughout the store.

SSID:TAKASHIMAYA_Free_Wi-Fi



Facility Information

●Prayer Room 11F

●Coin Lockers 1F, 2F, 5F, and 12F,

●Refrigerated Coin Lockers B1 and 12F

●Stroller Service 1st floor JR Exit, 1st floor Meiji-dori Exit, 2nd floor JR Exit, 9th floor Kids Club Counter, and Parking Lobby A and Lobby B

●Wheelchair Service 1st floor JR Exit, 1st floor Meiji-dori Exit, 2nd floor JR Exit

Prayer Room



退税柜台 退税手续办理指南



- 购买商品后, 请购物者本人于当天前往退税柜台。**
※不可委托他人※对于延迟交货、制作需要花费时间的商品, 在商品备齐后可办理退税手续。详情请咨询卖场店员。
- 请出示所需资料**
所购商品的收银条(手写收据不可)
• **本人护照原件**(不可使用复印件, 具有入境未滿6个月的入境许可证的一页)
※有关日籍海外居住者、临时回国时退税手续的办理, 请咨询相关人员。
• **所购商品** ※消耗品将装入指定包装袋, 因此请务必携带商品前往退税柜台。
• **信用卡**(仅限使用的情况下, 含银联(Union Pay))
※护照与信用卡持卡人姓名需一致。
※向高岛屋卡充值时, 即使充值金额全部支付, 信用卡持卡人姓名与护照不同时也不能享受退税。
- 可选择以现金(日元)形式返还, 或返还至本人信用卡、支付宝、微信支付。**
※收取 1.1% 的手续费。
- 出境时, 请向海关出示贴在护照上的购买记录单。**
旅行箱内装有退税商品的情况下, 请在办理登机手续时向航空公司的柜台申报。

出境前切勿将消耗品拆封。

退税对象 入境未滿6个月的非日本居住者(海外居住者)
※即使入境后未滿6个月, 在日本国内工作的顾客也不能享受退税。
※对获得再入境许可后可入境的顾客不适用。
大使官官员按外交官标准退税。
需要提供外务省发放的退税卡。

申请期间 仅限购物当天

申请地点 11楼 退税柜台

退税对象商品 仅限用于个人目的的商品
※用于商用目的的商品不能退税。

一般物品

包、鞋、服装、钟表、珠宝等



1天合计金额
不含税 5,000 日元以上

购买金额超过 100 万日元的情况下, 将
留取护照复印件。
须在入境日起 6 个月以内携带出境

消耗品

化妆品、食品、饮料、药品、文具等
※化妆品的盒子以及文具类的部分商品是一般物品



1天合计金额 不含税
5,000 日元以上 500,000 日元以下

消耗品将包装成不可拆封的状态,
因此请将商品带到柜台。
须在购买后 30 日以内携带出境

※一般物品、消耗品均未滿 5 千日元, 但合计金额在 5 千日元以上 50 万日元以下时, 可办理退税手续。在这种情况下, 请将所有商品带到退税柜台。

※一般物品和消耗品合计办理退税手续的情况下, 所有商品均需装入指定包装, 出境前不可拆封, 因此购买的一般物品也不可以在日本国内使用。

※在日本国内使用的商品不是退税商品。

※在退税手续办理后需要退货时, 不返还手续费。

※TOKYU HANDS、优衣库、NITORI、Books Kinokuniya Tokyo 等专卖店销售的商品, 无法在 11 楼退税柜台办理退税手续, 需要在各店的店内办理。(TOKYU HANDS 在 2 楼 TOKYU HANDS 问询台受理) 详情请咨询各卖场店员。

●可用的支付方式 食材店等部分店铺无法使用。



●ATM 指南

2F、12F 国际卡 ATM (SEVEN BANK)
5F 银行 ATM (MUFG Bank、JP Bank)
※年末年初无法使用



●9.5 折优惠卡



●此卡在 11 楼退税柜台及各楼层指定店铺发行
●此卡在单笔消费(日元, 含银联在内的信用卡)滿 3000 日元(不含税)时可使用。
※特定品牌、商品及特价品除外。
※不能与高岛屋卡并用。持有新加坡高岛屋或大叶高岛屋发行的购物卡的顾客, 只能选用其中一种。

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面向外国游客的服务指南

●外国游客咨询台

■1 楼 化妆品专柜旁、2 楼 JR 口

○口译服务

□申请: 1 楼、2 楼 外国游客咨询台 11 楼 退税柜台
可使用英语和中文的口译服务。请在问询台申请。

※该服务仅能在高岛屋百货店内使用。
TOKYU HANDS、优衣库等不能使用。

○寄存

□申请: 2 楼 寄存处

在高岛屋百货店营业时间内使用(仅限当天)。
※贵重物品、宠物及电器产品不能寄存。领取时请出示高岛屋或美食街(12-14F)的小票。
不接受 TOKYU HANDS、NITORI、优衣库、BEAUTY AVENUE SOCIE、Jacques Moisant、Books Kinokuniya Tokyo 等专卖店的小票。

○外币兑换机

□11 楼 退税柜台旁

支持 12 个国家的货币与日元的兑换。
美元、欧元、人民币、韩元、泰铢、新加坡元、澳元、台币、英镑、瑞士法郎、加拿大元、港币

○酒店、机场配送

□申请: 11 楼退税柜台

在高岛屋购买的商品可送至东京都内的合作酒店及机场(成田、羽田)。请在办理退税手续时申请。
※仅限在高岛屋百货店内选购的商品。
※高价商品、冷藏/冷冻品、易腐品等除外。※详情请咨询店员。

●海外邮寄

■7 楼 海外邮寄、快递受理窗口

可向海外邮寄。※部分商品无法邮寄, 部分地区无法配送。

●免费 Wi-Fi

馆内提供免费 Wi-Fi

SSID: TAKASHIMAYA_Free_Wi-Fi



馆内设施指南

●祈祷室……………11 楼

●投币式储物柜……………1 楼、2 楼、5 楼、12 楼

●投币式冷藏储物柜 地下 1 楼、12 楼

●婴儿车出借……………1 楼 JR 口、1 楼 明治大道口、2 楼 JR 口、9 楼 儿童俱乐部柜台、停车场 A·B 厅

●轮椅出借……………1 楼 JR 口、1 楼 明治大道口、2 楼 JR 口



祈祷室

退稅櫃檯 退稅手續流程



● 購物後，購物者本人請於當天內前往退稅櫃檯辦理。
 ※不接受代理人
 ※需等候調貨、修改的商品，請等全部拿到再辦理退稅手續。詳情請向賣場人員洽詢。

● 必須出示的資料
 ● 購物收據 (不得為手開收據)
 ● 本人的護照 ※日籍海外居住者，暫時回國時的退稅手續請向服務人員洽詢。
 ● 商品
 ※消耗品須按照指定的專用袋包裝，因此請務必攜帶購買的商品前往退稅櫃檯辦理。

● 以現金支付或退還信用卡 (僅限本人)、支付寶、微信支付。
 ※須收 1.1% 的系統手續費。

● 出境時請向海關出示貼在護照上的購物紀錄表。若要將免稅商品放入行李箱內託運，辦理登機手續時請告知航空公司的櫃檯人員。

消耗品在出境前絕對不可拆封。

退稅適用對象	非居民 (海外居民) 且入境日本未滿六個月者 ※即使入境日本未滿 6 個月，如在日本國內工作者也無法辦理退稅手續。 ※不適用於擁有再入境許可，並以此入境者。如為大使館人員，將按照外交官免稅手續辦理。請出示外務省發行的免稅卡。
申請時間	僅限購物當日
申請處	11 樓 退稅櫃檯
退稅商品	僅限個人用途而購買的商品可退稅。 ※購買用作商業用途的商品不可退稅。

一般物品

包包、鞋類、衣物、鐘錶、珠寶等



單日的合計金額
 不含稅 5,000 日圓以上
 購物金額超過 100 萬日圓時，須提供護照影本購買後，請在入境日起 6 個月以內攜出日本。

消耗品

化妝品、食品類、飲料類、藥品、文具等
 ※部分的化妝品容器及文具為一般物品



單日的合計金額
 不含稅 5,000 日圓以上 50 萬日圓以下
 將包裝至無法拆封的狀態。請將商品帶至櫃檯。購買後，請在入境日起 30 天以內攜出日本。

※即使一般物品與消耗品的各自金額皆未滿 5,000 日圓，只要一般物品與消耗品的合計金額在 5,000 日圓以上 50 萬日圓以下者，即可辦理退稅手續。此時請將所有商品帶至櫃檯。
 ※如採用一般物品與消耗品的合計方式辦理退稅者，所有商品皆會包裝至無法拆封的狀態，因此即使是一般物品也將無法在日本國內使用。
 ※在日本國內使用的商品無法辦理退稅手續。
 ※在退稅手續辦理後需要退貨時，手續費將不予退還。
 ※於 TOKYU HANDS、優衣庫、NITORI、Books Kinokuniya Tokyo 等專門店的消費恕無法在 11 樓退稅櫃檯為您辦理退稅。各專門店的退稅手續請在各專門店內辦理。(TOKYU HANDS 於 2 樓 TOKYU HANDS 服務台辦理) 詳情請向各專門店賣場人員洽詢。

● 可使用卡別介紹 食材店等部分店舖無法使用。



● ATM 位置
 2F、12F 國際 ATM (SEVEN BANK)
 5F 銀行 ATM (MUFG Bank、JP Bank)
 ※年底年初等部分連假期間無法使用。



● 95 折優惠卡



● 95 折優惠卡可至 11 樓退稅櫃檯、各樓層指定店舖領取。
 ● 95 折優惠卡單筆消費滿 3,000 日圓 (未稅，現金或使用銀聯卡在內的信用卡) 即可使用。
 ※不適用於特定的品牌、商品以及特價品。※無法與高島屋卡合併使用。如持有新加坡高島屋或是大葉高島屋發行的聯名卡者，僅適用其中一張聯名卡。

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外國遊客服務指南

● 外國遊客顧客服務台
 ■ 1樓 化妝品區側邊、2樓 JR 入口方向

○ 口譯服務
 申請：1 樓、2 樓外國遊客顧客服務台、11 樓退稅櫃檯
 提供英文與中文的口譯服務。請至服務台申請。
 ※本服務僅限於高島屋百貨內使用。
 恕不提供 TOKYU HANDS、優衣庫等的口譯服務。



○ 寄物服務
 申請：2 樓寄存處
 僅限高島屋百貨營業時間內使用 (僅限當日)。
 ※恕不保管貴重物品、寵物與電氣產品。取回寄放物品時請出示高島屋或 12~14F 美食街的消費收據。恕不接受 TOKYU HANDS、NITORI、優衣庫、BEAUTY AVENUE SOCIE、Jacques Moisant、Books Kinokuniya Tokyo 等專門店的消費收據。

○ 外幣兌換機
 11 樓 退稅櫃檯側邊
 可使用以下 12 國的貨幣兌換日幣。
 美金、歐元、人民幣、韓元、泰銖、新加坡幣、澳幣、新台幣、英鎊、瑞士法郎、加幣、港幣

○ 飯店、機場寄送
 申請：11 樓 退稅櫃檯
 於高島屋購買的商品將可替您寄送至都內合作的飯店、機場 (成田 & 羽田)。
 如有需要請於辦理退稅手續一併申請。
 ※僅限高島屋百貨內購買的商品。
 ※高價商品或需冷藏冷凍之商品、易腐敗的商品等恕不提供寄送。
 ※詳情請向服務人員洽詢。

● 海外寄送
 ■ 7 樓 海外寄送、宅急便受理窗口
 提供海外寄送。※部分商品或國家無法寄送。

● 免費 Wi-Fi
 館內可使用免費 Wi-Fi。

SSID: TAKASHIMAYA_Free_Wi-Fi



館內設施介紹

- 祈禱室 11 樓
- 投幣式置物櫃 1 樓、2 樓、5 樓、12 樓
- 投幣式冷藏置物櫃 地下一樓、12 樓
- 嬰兒車租借 1 樓 JR 入口方向、1 樓明治大道出口方向、2 樓 JR 入口方向、9 樓兒童俱樂部櫃檯、停車場 A、B 大廳
- 租借輪椅 1 樓 JR 入口方向、1 樓明治大道出口方向、2 樓 JR 入口方向

祈禱室



면세 카운터 면세 수속 안내

11F



JR 신주쿠역
방면

JR 요요기역
방면

① 상품 구입 후 본인이 직접 당일 중에 면세 카운터에 와주십시오.

※대리인 불가 ※상품 주문, 고치기, 수리등준비에 시간이 걸리는상품은 구비된 후에 면세 수속이 가능합니다. 자세한 내용은 매장 직원에게 문의해 주십시오.

② 제시해야 하는 것

- 구입 상품 영수증 (자필 영수증 불가)
- 본인의 여권

※일본인 해외 거주자, 일시 귀국 시의 면세 수속에 대해서는 담당 직원에게 문의해 주십시오.

· 구입 상품

- 소모품은 지정 봉투에 포장하므로 반드시 상품을 지참하여 면세 카운터에 방문해 주십시오.
- 신용 카드 (이용한 경우에 한함, 유니온페이(Union Pay) 포함)

※여권과 신용 카드의 명이가 일치해야 합니다. ※다카시마야 카드도 입금할 때 전액 입금 형태로 결제한 경우에도 신용 카드 명의와 여권명이가 다른 경우에는 면세할 수 없습니다.

③ 현금(일본 엔) 혹은 신용카드(본인카드에 한함) Alipay, wechat에 환급해

드립니다. 에환급해 드립니다. ※1.1% 시스템 수수료를 받습니다.

④ 출국할 때 여권에 붙어 있는 구입 기록표를 세관에 제출해 주십시오. 면세한 상품을

캐리어 가방 등에 넣어 맡길 경우에는 체크인 시에 항공사 카운터에서 신고해 주십시오.

소모품은 출국할 때까지 절대로 개봉하지 마십시오

면세 대상자	비거주자(해외 거주자)로 일본 입국 후 6개월 미만인 분 ※일본 입국 후 6개월 미만인 분도 일본 국내에서 취업한 분은 면세를 이용할 수 없습니다. ※재입국 허가를 받고, 입국한 분에게는 적용되지 않습니다. 대사관 직원인 경우, 재외교관을 위한 세금 환급이 있습니다. 외무성이 발행한 면세 카드를 제시해야 합니다. 대사관 직원인 경우, 재외교관을 위한 세금 환급이 있습니다. 외무성이 발행한 면세 카드를 제시해야 합니다.
신청기간	소핑당일 한정
신청장소	11층 면세 카운터
면세대상상품	개인 사용 목적으로 구입한 상품에 한해 대상에 포함됩니다. ※상업용 목적으로 구입하면 면세 대상에서 제외됩니다.

일반품

가방, 신발, 의류품, 시계, 보석 장식품 등



1일 합계 금액 세금 별도 5,000엔 이상
구입 금액이 100만 엔을 초과하는 경우에는 여권 사본을 제출해야 합니다.
입국 후 6개월 이내에 일본국에서 반출해 주십시오.

※각각 5천 엔미만인 일반품·소모품도 일반품과 소모품의 합산 금액이 5천 엔 이상 50만 엔 이하인 경우, 면세 수속이 가능합니다. 모든 상품을 지참하여 면세 카운터에 와주십시오.
※일반품과 소모품을 합산하여 면세한 경우, 모든 상품을 개봉할 수 없도록 포장하므로 구입한 일반품도 일본 국내에서 이용할 수 없게 됩니다.
※일본 국내에서 사용하는 품목은 면세 대상에서 제외됩니다.
※면세 수속 종료 후에 반품한 경우, 수수료는 환급되지 않습니다.
※도큐 헨즈, 유니클로, 니토리, 기노쿠니야 서점 등 전문점 이용 면세 수속은 11층 면세 카운터에서는 취급할 수 없습니다. 각 상점의 면세 수속은 각 상점의 매장 내에서 수속을 접수하고 있습니다 (도큐 헨즈는 2층 도큐 헨즈 인포메이션 카운터에서 접수). 자세한 내용은 각 상점의 매장 직원에게 문의해 주십시오.

소모품

화장품, 식료품, 음료류, 약품, 문방구 등
※화장품 케이스 및 문방구류 일부는 일반품



1일 합계 금액 세금 별도 5,000엔 이상 50,000엔 이하
개봉할 수 없도록 포장하므로 상품을 카운터로 지참해 주십시오. 구입 후 30일 이내에 일본국에서 반출해 주십시오.

●사용 가능한 카드 소개 (일부 매장에서는 사용하지할 수 없습니다.)



●ATM 안내

2F, 12F 인터내셔널 ATM (세븐 은행)

5F 은행ATM (MUFG Bank, JP Bank)

※연말연시 등 이용할 수 없는 기간이 있습니다.



●5% 할인 카드



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- 이 5% 할인 카드는 11층 면세 카운터, 각 층별 대상 매장 등에서 발행합니다.
- 이 5% 할인 카드는 세금 별도 3,000엔 이상 구입(일본 엔, 유니온페이 포함)한 신용 카드 시 이용하실 수 있습니다.
※특정 브랜드, 상품 및 특가 상품은 대상에서 제외됩니다.
※다카시마야 카드와 함께 사용할 수 없습니다. 싱가포르 다카시마야 또는 그에 다카시마야가 발행한 쇼퍼즈 카드를 소지한 경우에는 이 중 하나의 쇼퍼즈 카드를 적용합니다.

외국인을 위한 서비스 안내

●외국인 고객 서비스 카운터

■1층 화장품 옆·2층 JR 출구

○통역 서비스 □신청:

- 1층·2층 외국인 고객 서비스 카운터,
- 11층 면세 카운터영어와 중국어 통역 서비스를 이용할 수 있습니다. 인포메이션 카운터에서 신청해 주십시오.
※본 서비스는 다카시마야 백화점에서만 이용할 수 있습니다. 도큐 헨즈, 유니클로 등에서는 이용할 수 없습니다.



○클로크 룸

- 신청: 2층 외국인 고객 서비스 카운터 다카시마야 백화점의 영업 시간 내에 한합니다(당일 한정).
- ※귀중품 및 반려 동물, 전기 제품은 이용할 수 없습니다. 수령시에는 다카시마야 또는 레스토랑 파크(12-14F)의 영수증을 제시해 주십시오. 도큐 헨즈 및 니토리, 유니클로, 뷰티 에버뉴 소시에, JACQUES MOISANT(헤어 숍), 기노쿠니야 서점 등 전문점의 영수증은 취급할 수 없습니다.

○외화 환전기

- 11층 면세 카운터 옆, 12층 통화에서 일본 엔으로 환전할 수 있습니다.
미국 달러·유로·중국 위안·태국 바트·싱가포르 달러·호주 달러·대만 달러·영국 파운드·스위스 프랑·캐나다 달러·홍콩 달러

○호텔·공항 배송

- 신청: 11층 면세 카운터, 다카시마야에서 구입한 상품을동경 도내의 일부 호텔, 공항(나리타·하네다)까지 배송해 드립니다. 면세 수속 시 신청해 주십시오.
※다카시마야 백화점 내에서 구입한 상품에 한합니다.
※고가의 상품 및 냉장·냉동품, 부패하기 쉬운 상품 등 접수할 수 없는 상품도 있습니다.
※자세한 내용은 직원에게 문의해 주십시오.

●해외 배송

■7층 해외 배송·택배편 접수 창구

해외 배송을 접수합니다.
※일부 접수할 수 없는 상품 및 지역이 있습니다.

●무료 Wi-Fi

관내에서 무료 Wi-Fi를 이용할 수 있습니다.

SSID:TAKASHIMAYA_Free_Wi-Fi



안내 시설 안내

- 기도실..... 11층
- 물품 보관함..... 1층, 2층, 5층, 12층
- 냉장 물품 보관함 지하..... 1층, 12층
- 유모차 대여..... 1층 JR 출구, 1층 메이저 도리 출구, 2층 JR 출구, 9층 키즈 클럽 카운터, 주차장 A·B 로비
- 휠체어 대여..... 1층 JR 출구, 1층 메이저 도리 출구, 2층 JR 출구

기도실



11F

高島屋免税店 **DUTY FREE**

SHILLA & ANA

Japan's largest selection of Japanese cosmetics. Airport type duty free shop with urban-type shopping complex.
国内最大规模的日本化妆品汇聚一堂，都市购物中心内设的机场型免税店。

Hours : Weekdays/Sundays : 10:00 a.m. to 8:00 p.m.

Fridays / Saturdays : 10:00 a.m. to 8:30 p.m.

营业时间 平日/周日：上午10:00 - 晚8:00 周五/周六：上午10:00 - 晚8:30

Duty free shopping

Visitors departing to overseas from Narita Airport or Haneda Airport can enjoy duty free shopping.

Proofs of travel, such as passports and airline tickets (e-ticket), are necessary.

关于免税购物

从成田机场、羽田机场出发前往海外的顾客本人可以利用。

需要护照和机票 (e-ticket) 等可确认出国的证明。

8% Tax-free
+
discount coupon
+
campaign & event

Payments below can be used.
Cashback Reward Programs are available.

可利用以下支付方式和返现活动。



※ Services are limited to individual travels.

※ Discount rates and discount amounts will vary by brand, purchased amount, and timing.

※ 只限个人旅行的顾客。※ 根据品牌、购买金额和时期不同，折扣率和优惠金额会有所不同。

Shopping complex of various items made in Japan

Cosmetics, watches, jewelry, liquor, cigarettes, handicrafts, electric appliances and other products

日本制商品汇聚一堂

化妆品、手表、珠宝、烟酒、工艺品、电器等商品

DUTYFREE

The following products can be picked up at the airport's Pick Up Counter.

以下商品要在机场的服务台领取。

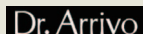


TAXFREE

These products are tax free, and can be taken home from the store.

以下商品免消费税，可在店内购买后直接带回。

Matsumoto KiYoshi



2-8F

Creative Life Store 创意生活馆



TOKYU HANDS 10:00-21:00 东急手创 10:00-21:00

TEL (03) 5361-3111

电话 (03) 5361-3111



Tax Refund Procedure

退税手续(2F)



You can get the Tax Refund service at the information counter on the 2nd floor. The exemption procedure must be completed on the day of purchase, after paying full price, including the consumption tax (8%).

在2楼问讯柜台可办理退税手续。先支付含消费税(8%)的金额后，在购买当天完成退税手续。

Discount by presenting your passport

护照提示优惠



Please show this coupon together with your passport at our cashiers before making payment (non-Japanese nationality).

请在结账前，于收银台同时出示本券与护照（日本国籍以外）。

- This coupon can be used only in Shinjuku store.
- This coupon cannot be combined with other discount tickets or complimentary tickets.
- This coupon is not valid for some items.
- This coupon cannot be used for shipping fee/cash on delivery.
- 新宿店限定打折 ● 不能与其他折扣券/优惠券同时使用。
- 部分商品不在本券优惠范围内。
- 运费、到付手续费均不在优惠范围内。

Payments below are available.

可利用以下软件支付



Stores Offering Tax-free Shopping

12F



South Building 6F
南馆



South Building 1~5F
南馆



(Tax Refund Counter 3F)
退税柜台

Food Products 食品



Carefully selected slow-roasted nuts are kneaded into a dough of prepared egg whites for a fragrantly baked treat.

[MOROZOFF]
ARCADIA (270g) ¥1,620
■ B1F Western Confections

严选优质果仁，慢火烘培。并将其揉进蛋清面团后烤制。成品香气袭人。
[MOROZOFF]
ARCADIA (270g 装) ¥1,620
■ 地下1楼 洋式点心



These cigar shaped cookies baked in a butter drenched batter are filled with milk chocolate, providing a gentle sweet taste.

[YOKU MOKU]
Cigare au chocolat
(18 pieces) ¥1,944
■ B1F Western Confections

形似雪茄烟的蛋卷。由富含大量黄油的面团烤制而成，内卷奶油巧克力。入口即有柔和的甜味扩散开来。

[YOKU MOKU]
巧克力雪茄蛋卷
(18支装) ¥1,944
■ 地下1楼 洋式点心



These roasted mochi pieces are prepared with a traditional cultural motif: Hyakunin Isshu, "playing cards of a hundred famous poets." The pieces are inscribed with scenes of Kyoto. [Ogurasansou] Ogurayama Shunju refill bags (20 bags) ¥1,620

■ B1F Japanese Confections
以日本传统文化“百人一首”为主题的小脆饼。描绘出了京都的风景。
[小仓山庄] ogura 山春秋 分装袋 (20 袋装) 1,620 日元
■ 地下1楼 日式点心



In addition to using it as soup broth, it can also be used for stir-fried pasta.

1. Kayanoya Original Vegetable Stock Powder (24 × 8 g packets) ¥1,944
■ B1F Fresh Foods Section
除了直接用作汤类调味外，还可用于烹制意面、炒菜。
① 蔬菜高汤 (8g×24 袋) ¥1,944
■ 地下1楼 生鲜

Each packet contains genuine Japanese-style soup stock powder made from grilled flying fish, dried bonito pieces, round herring, and Japanese kelp.
2. Kayanoya Original Dashi Stock Powder (30 × 8g packets) ¥1,944
■ B1F Fresh Foods Section
袋装的烤鱼、鲣鱼节、润目鲷、海带粉末，是正宗的日式高汤料。
② 茅乃舍高汤 (8g×30 袋) ¥1,944
■ 地下1楼 生鲜

An all-purpose seasoning with a prominent pleasant savory taste made from the same ingredients used in Kayanoya dashi.
3. Kayanoya Tsuyu (500ml) ¥972
■ B1F Fresh Foods Section
与茅乃舍高汤使用的材料相同，浓缩型万能调味料鲜味尤盛。
③ 茅乃舍汤汁 (500 ml) ¥972
■ 地下1楼 生鲜



Domaine Leroy manages its own 1.9-hectare vineyard in Clos de Vougeot. The nuance and boldness of the dense, dark fruit are a signature of this Burgundy wine, also noted for its distinctive piquance and high potential.

[Leroy] Domaine Leroy 2013 Clos de Vougeot (Red, 750ml) ¥324,000
■ B1F Japanese and Western Liquors
勒桦酒庄在伏旧园拥有占地 1.9 公顷的葡萄园。此酒浓缩了黑色果实的浓郁香气及醇厚口感。辛香独特、余味悠长。
[勒桦酒庄]
[Leroy] Domaine Leroy 2013 clos de Vougeot (Red, 750 ml) ¥324,000
■ 地下1楼 日洋酒/西洋酒



A Junmai Daiginjo sake with an outstanding rice polishing rate of 18%. Using only the pure center part of the rice, this specially bottled Junmai Daiginjo is deeply fragrant and has a magnificent flavor.

[Tatenokawa Shuzo]
Tatenokawa Junmai Daiginjo Jyuhachi (720ml bottle in wooden box) ¥10,800
■ B1F Japanese and Western Liquors
为您呈现精米步合为 18%，堪称日本之最的纯米精酿。本品只选用原料中最上乘的“中取”部分，集精华于一身，包装精良、气味香醇、口感奢华。
[楯之川酒造]
楯野川 纯米大吟酿 十八 (720ml / 木箱装) ¥10,800
■ 地下1楼 日洋酒/西洋酒

Babies & Children's Wear and Toys

婴儿装、童装、玩具



These plush dolls can be posed and dressed up. Disney nuiMOs are the adorable fashion models of the plush-toy world.

[Disney]
Mickey Mouse plush toy ¥1,512
Minnie Mouse plush toy ¥1,512
■9F Disney Store

不仅可将它摆出各种姿势，还可以给它穿上喜欢的衣服。百变造型，随心所欲。nuiMOs 是毛绒玩具界“酷萌的”服装模特。

[迪士尼] 毛绒玩具 米奇 ¥1,512
毛绒玩具 美妮 ¥1,512
■9楼 迪士尼商店



Miki House sweatshirts make popular souvenirs. The shoes with their wide tapes help babies learn to walk.

[Miki House]
Sweatshirts from ¥7,344
Shoes (11-13.5cm) ¥7,020
■9F Children's Wear

长袖棉衫和辅助婴儿正确走路的宽带学步鞋是非常受欢迎的伴手礼。

[Miki House]
长袖棉衫 ¥7,344 起
学步鞋 (11 ~ 13.5cm) ¥7,020
■9楼 童装

Hello Baby Salon

Hello Baby Salon offers fashionable and safe baby-related products for the maternity stage to the child rearing stage.

该卖场从孕期到抚育，全程提供时尚安全的婴童商品。

Jinbei is a set of casual trousers and top traditionally worn by men in summer in Japan. It is made of a gauze material that is gentle to babies' skin. We provide cherry-blossom and goldfish pattern.

[Miki House Baby]
Jinpei (SS-M) ¥6,264
■9F Hello Baby Salon

甚平使用呵护婴儿肌肤的纱布材料制作。有樱花和金鱼2种图案。

[Miki House Baby]
甚平 (SS ~ M) ¥6,264
■9楼 Hello Baby Salon



A skincare series for babies made without artificial fragrances or alcohol.

Baby soap ¥4,104
Baby oil ¥4,104
Baby milk lotion ¥4,104
Baby cream ¥4,104
■9F Hello Baby Salon

婴儿使用的护肤系列。制作时不使用任何合成香料及酒精。

[Miki House Baby]
婴儿洗发水 ¥4,104
婴儿抚触油 ¥4,104
婴儿牛奶护肤乳 ¥4,104
婴儿护肤霜 ¥4,104
■9楼 Hello Baby Salon

These popular items support mothers' physical health from the earliest stages of pregnancy to after childbirth.

[Wacoal Maternity]
Shape Up Mommy Girdle ¥15,120
Pre- and post-partum brassiere from ¥10,044
Pelvic belt from ¥7,020
■9F Hello Baby Salon

从早孕期到产后，悉心呵护妈妈身体变化的人气商品。

[Wacoal Maternity]
美体束腹裤 ¥15,120
产前产后兼用哺乳文胸 ¥10,044
起 骨盆调整束臀带 ¥7,020 起
■9楼 Hello Baby Salon



Sports 体育用品

A waterproof outer garment that is lightweight, compact and easy to store. Comes in a popular box-type day pack.

[THE NORTH FACE]

Climb Light Jacket ¥32,400

BC Fuse Box II ¥16,200

■9F Sports Goods

防水外套，收纳装袋后小巧轻便。还有热门的箱式双肩包。

[THE NORTH FACE]

Climb Light Jacket

¥32,400

BC Fuse Box II

¥16,200

■9楼 体育用品

THE
NORTH
FACE



adidas

Suede shoes in a classic look from the 1980s. Available in a wide assortment of colors.

[adidas]

CAMPUS (men's and ladies')

¥10,790 each

■8F WELLBE FIELD

代表 20 世纪 80 年代的绒面鞋。多色可选。

[adidas]

CAMPUS (男、女)

各 ¥10,790

■8楼 WELLBE FIELD



Household Goods, Health Foods

家庭用品、健康食品

江戸嵌木人形
柿沼東光

Traditional craft product of Tokyo, made by carving grooves in pottery and skillfully inserting cloth into the grooves. This design is a maneki-neko, a good-luck charm that brings prosperity.

[Kakinuma Ningyo]

Edo kimekomi doll

Maneki-neko (medium)

Gold (Height: 11.5cm) ¥5,940

■10F Household Goods

工匠们在基材上雕出沟槽，并巧妙地将织物嵌入其中，尽心为您打造这款添福添运的东京传统招财猫。

[柿沼人形]

江戸嵌木娃娃

招财猫(中)金(高 11.5 cm)

¥5,940

■10楼 家庭用品



困 同 年 橋 木 屋

Kiya is a cutlery brand established in 1792 in the Nihombashi section of Tokyo. These are stainless knives that are easy to maintain.

[Kiya]

No.333 Kamagata Kitchen Knife

(blade length: 180 mm) ¥10,800

Petit Knife

(blade length: 120 mm) ¥7,560

■10F Hmono Salon

木屋于 1792 年创业，是东京、日本桥的刀具品牌。不锈钢刀打理方便。

[日本桥木屋]

No. 333 镰型菜刀

(刀刃长度 180mm)¥10,800

小刀(刀刃长度 120mm)¥7,560

■10楼 Hamono Salon

Fermented botanical food carefully prepared from 58 types of botanical raw ingredients, including fruits, root vegetables, grains, and edible algae.

[Manda Fermentation]

Fermented botanical food Super Manda Koso Ki I

(600g/2.5g x 60 packets x 4 boxes) ¥75,600

■10F Health-conscious Lab

使用果实类、根菜类、谷类、海藻类等 58 种植物性原材料，精心制作的植物发酵食品。

[万田酵素]

植物发酵食品 超级万田酵素 气 I

(600g/2.5g x 60 包 x 4 盒) ¥75,600

■10楼 Health-conscious Lab



※Prices listed include consumption tax. ※标示价格为包含消费税的总额。
※Products may be sold out due to limited stock. ※商品数量有限，售完时敬请谅解。

Watches, and Jewelry

手表、首饰



MIKIMOTO

This pearl necklace, made up of approximately 6.0 mm to 6.5 mm diameter pearls, can also serve as a pleasing gift. The pendant features a simple and beautiful design.

[MIKIMOTO]

Pearl Necklace (Mikimoto Premium Necklace)
(Akoya pearls approx. 6.0 mm to 6.5 mm in diameter)
¥432,000

Pearl Pendant (3 pearls) (7.5 mm and 5.5 mm Akoya pearls, Overall necklace length: 45 cm)
¥140,400

■4F Jewelry Salon

珍珠直径约为 6.0 ~ 6.5mm 的珍珠项链及简约漂亮的垂饰，作为伴手礼也同样令人欣喜。

[MIKIMOTO]

珍珠项链 (MIKIMOTO 高级项链)
(Akoya 珍珠直径约为 6.0 ~ 6.5mm)
¥432,000

珍珠垂饰 (3 颗珠)
(Akoya 珍珠 7.5mm、5.5mm, 全长约 45cm) ¥140,400

■4楼 珠宝沙龙



A sporty yet classic look perfectly suited to the business scene. Design includes day and date display on a simple, easy-to-read dial.

[TAG Heuer]

Carrera Calibre 5 Day-Date
(Case diameter: 41mm) ¥340,200

■4F Watch Salon

运动与经典兼顾的设计，完美契合商务场合。表盘设计简单易懂，日历盘兼备星期与日期，方便使用。

[TAG Heuer]

卡莱拉 Calibre 5 Day-Date
(表壳直径 41mm)

¥340,200

■4楼 手表沙龙



Try on a kimono and enjoy sightseeing around town. Available for both women and men. Check-in before 17:30, and return by 19:30.

*Returns on the following day will cost extra.

[KIMONO RENTAL Tokyo 135⁺+one]

Kimono rentals starting from ¥3,240

■11F Kimono Salon

想不想试穿和服呢？还可以穿着外出。女式和男式一应俱全。出租手续截止至 17:30，返还截止至 19:30。

※次日返还时需要另加费用。

[KIMONO RENTAL Tokyo135⁺ + one]

和服出租 ¥3,240 起

■11楼 和服沙龙

Men's Wear

男装



Y-3

adidas | yoji yamamoto

Yoji Yamamoto is the creative director of this popular line of adidas-brand products.

[Y-3] Backpack ¥59,400/Shoes ¥41,040

■4F International Designers

Y-3 是由山本耀司担任创意总监与 adidas 合作的全新品牌。还有极受欢迎的模特现场展示。

[Y-3]

背包 ¥59,400

鞋 ¥41,040

■4楼 国际设计师



RIMOWA

Sturdy, beautiful and made in Germany, these popular aluminum cases are the perfect companion for your next journey.

[Rimowa]

Suitcases (31L) From ¥119,880

■4F International Designers

德国制造，坚固美丽。受欢迎的铝镁合金拉杆箱，可否陪伴您出行呢？

[Rimowa]

旅行箱 (31L) ¥119,880 起

■4楼 国际设计师



The [Japanese Craft Shop] annex has many items that make perfect gifts from Japan. 并设的“日本手工艺专卖店”汇集了很多适用于伴手礼的日本风格商品。

※Prices listed include consumption tax. ※标示价格为包含消费税的总额。
※Products may be sold out due to limited stock. ※商品数量有限，售完时敬请谅解。

Ladies' Wear 女装



PAL'LAS PALACE

These popular items are made in Japan. The shirts are fashioned in 100% cotton double cloth.

The indigo pants have a unique character that deepens every time you wear them.

[PAL'LAS PALACE]

Shirts ¥18,360

Pants ¥20,520

■6F Ladies' Wear

*Every product sold is wrapped in an original, made-in-Japan furoshiki wrapping-cloth.

日本制造的热门商品。衬衣由柔软的双面纯棉布料制作而成。靛蓝色长裤，越穿越有型。

[PAL'LAS PALACE]

衬衣 ¥18,360

长裤 ¥20,520

■6楼女装

※对选购商品的顾客，包装时均使用“日本制原创风吕敷”。



Perennially popular designs. Attach the shoulder strap and the handbag transforms into a shoulder bag.

[BLUE LABEL CRESTBRIDGE]

Canvas bag ¥32,400

■7F Ladies' Wear

经典设计。可作为手提包使用，也可配上肩带当挎包使用。

[BLUE LABEL CRESTBRIDGE]

抽带水桶包 ¥32,400

■7楼女装



Ladies' Handbags, and Ladies' Accessories

女士服饰手提包、女士首饰



A diamond-studded wristwatch and a hidden-claw diamond necklace that beautifully accentuates the neckline.

[agete]

Watch ¥108,000

Necklace ¥81,000

■2F Ladies' Accessories

镶有钻石的腕表(图右)及配有隐藏式钻托的钻石项链(图左)，使颈部线条更加优美。

[agete]

手表 ¥108,000

项链 ¥81,000

■2楼女士首饰

These backpacks are designed for a stylish look when moving around the city.

*Prices, colors and designs are subject to change.

[RUSSET]

Backpack ¥21,600

■2F Handbags

专注于设计街头 LOOK 的时尚帆布背包。

※商品价格、颜色及设计款式可能有变更。

[RUSSET]

帆布背包 ¥21,600

■2楼手提包



Cosmetics 化妆品



SHISEIDO
GINZA TOKYO

It sustains a beautiful bare complexion and resilience.

[SHISEIDO]
ULTIMUNE Power Infusing Concentrate
(30ml) ¥8,640 • (50ml) ¥12,960

■ 1F Cosmetics

无惧伤害，强韧美丽。由内而外提升肌肤抵抗力，给予肌肤战胜岁月，压力及外界侵害的强韧力量。

[资生堂]红妍肌活 精华露
(30 ml) ¥8,640 • (50 ml) ¥ 12,960

■ 1 楼化妆品



HACCI

A milk type pre-lotion which is used right after face washing will make your skin soft.

[HACCI]
HONEY READY (95 ml) ¥12,960

■ B1 Japanese & Western Confections

本品是洁面后马上使用的乳液型爽肤水。塑造柔嫩肌肤。

[HACCI]
HONEY READY(95 ml) ¥12,960

■ B1 Japanese & Western Confections

※The indicated prices are inclusive of consumption tax.



est

essence of SOFINA technology

A beauty lotion that protects skin moisture even in harshly dry environments.

[est]
est the lotion(140 ml) ¥6,480

■ 1F Cosmetics

在过于干燥的环境下仍能保持肌肤滋润的化妆水。

[est]
est the lotion(140 ml) ¥6,480

■ 1 楼化妆品



SK-II



A tried and tested skin lotion that lets you experience the effect of SK-II Pitera™. This combination skin lotion provides effective treatment to prevent skin troubles and to control the essential functions of the skin.

[SK-II] Facial Treatment Essence (230ml) ¥23,760

■ 1F Cosmetics

*Galactomyces ferment filtrate (skin conditioning and moisturizing ingredient)

十分畅销的高级综合型化妆水，体现 SK-II Pitera™ 效果，防止肌肤粗糙，保持肌肤本来活力。

[SK-II] 护肤精华露 (神仙水)
(230 ml) ¥23,760

■ 1 楼化妆品

*天然萃取营养液 (皮肤护理保湿成分)



shu uemura

The shape of this foundation brush is finely calibrated to provide a beautiful, natural finish. Created to serve the most demanding needs of makeup artists, this is shu uemura's best-selling brush.

[shu uemura]

Petal 55 Foundation brush ¥ 6,480

■ 1F Cosmetics

植村秀热销粉底刷，柔韧亲肤。匠心独运的形状设计，不光能大面积快速完妆，亦可照顾到面部每一个角落，给您以自然精致的妆感。

[shu uemura]

Petal 55 号无痕刷 ¥6,480

■ 1 楼化妆品



dear mayuko

A popular beauty sheet mask generously infused with sericin, a natural moisturizing protein from silk cocoons.

[dear mayuko]
Sheet mask (5 packs/box) ¥8,424

■ 1F Cosmetics

极具人气的美容贴片面膜，富含从蚕茧提取的天然保湿成分“丝胶”

[dear mayuko]
贴片面膜 (5 包 / 1 盒) ¥8,424

■ 1 楼化妆品



PAUL & JOE

The foundation primer everyone's talking about. Acts like a beauty essence to bring out luxuriously lustrous, translucent skin.

[PAUL & JOE]

Moisturizing Foundation Primer S, 3 colors
(30ml, SPF15/PA+(except 03)) ¥3,780

■ 1F Cosmetics

常被爱美人士谈论的妆前隔离乳，犹如精华液般的奢华滋润感，塑造通透美感肌肤。

[PAUL & JOE] 保湿妆前隔离乳 S 共 3 色
(30 ml · SPF15/PA+ (03 除外)) ¥3,780

■ 1 楼化妆品

Takashimaya 1F Cosmetic Section
高岛屋1楼化妆品销售区

Repeaters card

This stamp collection card is a gift for our customers who have used the Takashimaya 1F cosmetics counters for 2 years from the date of initial purchase. The card can be used to receive a small gift. This card can be used at the Takashimaya Shinjuku Store, Nishimbashi Store, Yokohama Store, and Takashimaya Duty Free Shop (valid for two years from date of initial purchase).

Repeaters card Collect stamps to receive a small gift. This card can be used at cosmetics counters located in the Takashimaya Shinjuku Store, Nishimbashi Store, Yokohama Store, and Takashimaya Duty Free Shop (valid for two years from date of initial purchase).

接力卡 集齐图章后可赠送小礼物。此卡片可在高岛屋新宿店、日本桥店、横浜店、高岛屋免税店的化妆品卖场使用。(有效期：自首次购买之日起 2 年内)